

# RAVE Emergency Alert - Update Your Information Through MyCC

## Cambridge College RAVE Emergency Alert

Cambridge College has partnered with RAVE Emergency alert systems to provide the community with the ability to receive text message alerts in the case of an emergency on campus. Students, Faculty, and Staff can use the below instructions to sign up for alerts by text message. There are additional [RAVE FAQs](#) to assist you with this process.

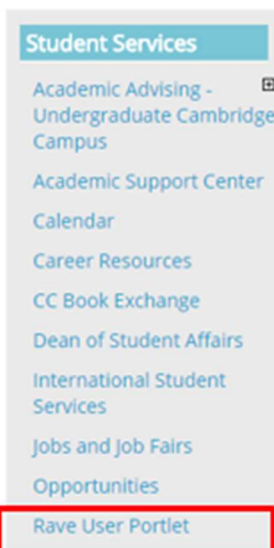
### Update Your Rave Contact Information

1. Sign into MyCC at <https://mycc.cambridgecollege.edu> with your SSO Login.
2. Click the **Student Success** tab at the top of the home page



Home Registration Academics Library **Student Success**

3. On the left hand side of the Student Success landing page, click **Rave User Portlet**.



4. Your Cambridge College email address will automatically be registered to receive alerts. To add a cell phone number and/or alternate email address, click the **Update Info** button at the bottom of the page.

**Rave User Portlet**

**Email**  
Primary Email [redacted]@cambridgecollege.edu  
Role Student

**Mobile Phones**

**Location Details**  
Campus Main Campus  
On/Off Campus On

**Update Info** **Help**

Click Update Info

5. Update the fields with your information, and click **Save** when completed.

**Rave User Portlet**

Please use the below form to update your Rave Alert emergency notification contact information.

**Email** ⓘ  
Primary Email [redacted]@cambridgecollege.edu  
Role Student

**Add Additional Email Addresses in this section**

Email (1)  This email account will only be used for emergency notifications.  
Email (2)  This email account will only be used for emergency notifications.

**Add Your Mobile Phone(s) for text message alerts**

**Mobile Phones** ⓘ  
Mobile (1)   
Mobile (2)   
Mobile (3)

**Indicate the location you would like to receive alerts**

**Location Details**  
Campus   
On/Off Campus

**Save** **Cancel** **Help**

For any questions regarding this form, please contact the campus security office.

6. You will receive a message indicating you have successfully updated your information.

## Delete Your Rave Contact Information

Your Cambridge College email address will automatically be enrolled as long as you are affiliated with the College and cannot be removed. However, if you would like to delete your additional email addresses or phone numbers:

**Rave User Portlet**

Please use the below form to update your Rave Alert emergency notification contact information.

**Email** ⓘ

Primary Email: [REDACTED]@cambridgecollege.edu

Role: Student

Email (1):

Email (2):

**Mobile Phones** ⓘ

Mobile (1):

Mobile (2):

Mobile (3):

**Location Details**

Campus: Main Campus

On/Off Campus: On Campus

**Save** **Cancel** **Help**

This email account will only be used for emergency notifications.  
This email account will only be used for emergency notifications.

For any questions regarding this form, please contact the campus security office.

*Delete your information from the email and mobile phone section*

1. Follow steps 1-4 above to log into the RAVE Portal.
2. Delete your information from the **Email** and **Mobile Phone** sections
3. Click **Save** when completed

If you have any problems with this process, please review the [RAVE FAQs](#) and then contact the Cambridge College Helpdesk at 1-800-877-4723 ext. 1159 or directly at 617-873-0159 to reach a technician. You can also email [Helpdesk@cambridgecollege.edu](mailto:Helpdesk@cambridgecollege.edu) with your issues.